## ECHOPRICING COMMONWEALTH HOME SUPPORT PROGRAM (CHSP)

## **About ECHO Services**

- ECHO is a community not-for-profit organisation, so we try to keep fees as low as possible
- ECHO delivers CHSP services Monday to Friday, 7am to 5pm
- ECHO also delivers a range of other services, including Home Care Packages (HCP) and privately funded services, which are available 24/7

For more information about additional services, please call the office on 9271 7011 to speak with a Client Advisor.

## Please keep this information in your blue file for your reference.

Current at October 2023

| SERVICE  | RATE                              |
|--|-----------------------------------|
| Domestic assistance  | \$10 / hour                       |
| Personal care (including medication prompts)   | \$12 / hour                       |
| Other food services (meal preparation in client's home)  | \$10 / hour                       |
| Respite  | \$10 / hour                       |
| Social support (one on one with a support worker)  | \$10 / hour                       |
| Social support (in a group – shopping buses and outings)   | \$12 / outing<br>(excludes meals) |
| Home gardening and maintenance   | \$15 / hour                       |
| <ul> <li>Transport in a car:</li> <li>One-way trip up to 10km</li> <li>One-way trip 11-30km</li> <li>One-way trip of more than 30km</li> </ul> | \$10<br>\$15<br>\$17              |

## We require 24-hour notice for all cancellations.

The full-service cost will be charged for all cancellations with less than 24-hour notice.